



GROUNDS MAINTENANCE

What you can expect from your contractors

What can you expect from your grounds maintenance service?



Climbing plants

Ivy plants and other invasive climbing plants will be cut at root and treated to prevent regrowth. All other climbing plants will be trained or pruned as necessary throughout the year.



Grass cutting and edging

All grassed areas will be cut, with clippings being mulched and the lawn edges trimmed. The lawn edges will be reformed during the winter period.



Grassed areas—weed treatment

All grassed areas will be treated for weeds once each year during the month of May.



Leaf and debris collection

All handstanding areas will be swept clear of leaves and debris during scheduled visits with all waste being removed.



Litter picking

All areas should be cleared of litter on each visit, with any waste being removed.

✓ **Maintenance of communal flower beds**
Weeds will be removed manually or by a chemical application. The soil will be cultivated (soil prepared and turned over), and any litter will be removed. Perennial plants will be maintained as necessary. This will be done on a regular basis but not every visit. Areas that have been planted by residents will be excluded.

✓ **Pruning—large hedges**
During the winter period, all large hedges will be hard pruned, with all debris being cleared from their bases and left tidy.

✓ **Pruning—shrubs**
During May to July, all shrubs will be pruned every six weeks, with all litter and debris being cleared from their base. During the winter period, a further hard prune will be carried out.

✓ **Pruning—small hedges**
During May to July, all hedges will be pruned every six weeks, with all litter and debris being cleared from their base. This should equate to one third of the total required pruning being completed on each visit. During the winter period, a further hard prune will be carried out.

What can you expect from your grounds maintenance service?



Pruning—tree branches

Light pruning that can be done from the ground level will be carried out. Other required works that can't be completed will be reported and completed by specialists, where appropriate.



Hardstandings

Any hardstanding areas owned by Longhurst Group, such as roads and pathways, will be swept and treated, with all debris removed.



Weed control

All hardstandings, flower beds and shrub areas will either be manually weeded or chemically treated for weeds.



Woodland areas

Where there is grass, this will be cut at least once per year. Litter and debris will be removed as part of a general tidy up of the area. Any additional required works will be reported.

What isn't covered by the service?

- ✘ **The removal of fly-tipped waste**
- ✘ **Treatment of invasive weeds**
- ✘ **Tree works**
- ✘ **Winter services, such as gritting.**

Get in touch


We routinely survey customers about the standard of the grounds maintenance services. If you're dissatisfied, please let us know and we'll investigate.

For urgent enquiries, please get in touch on the phone number below.

By phone

 0800 111 4013

Online

 [longhurst-group.org.uk](https://www.longhurst-group.org.uk)

When will work be carried out?

During the spring/summer season (March to October), your contractors will be on site on 18 occasions. In the winter season (November to February), operatives will make four visits.



The calendar below shows the number of visits you can expect during each season for all of the grounds maintenance work our contractors cover. Don't worry, there's nothing you need to do in preparation for these visits.

Work specification	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Climbing plants		1					18				1	1
Grass cutting							18					
Grassed areas—edging	1						18					
Grassed areas—weed treatment					1							
Leaf and debris collection	1	1				18				2	1	1
Litter picking		1	1				18				1	1
Maintenance of flower beds		1	1				9				1	1
Pruning—large hedges		1										
Pruning—shrubs						2						1
Pruning—small hedges						2						1
Pruning—tree branches		1					9				1	1
Hardstandings		1	1				18				1	1
Weed control							As required					
Woodland areas		1										

Key Spring/summer Winter 2 No of visits



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