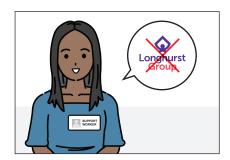


CHANGES TO YOUR CARE SERVICE

What is going to change?



At the moment, Longhurst Group provides your care. In the future, your care or support will stay the same, but a different company will provide it.

Things won't change straight away. We will tell you when the change will happen.

Will I have to move out of my house now?



No. Even though your care will come from a different company, you will be able to stay where you live.

Longhurst Group will carry on looking after your house or flat, and you won't have to move out.

Will I have a new support worker?



You may have the same support worker. They will just work for another company instead of Longhurst Group. If you do have a new support worker, the care you have will be the same.

Can I talk to somebody about the changes?

Yes. You can speak to your support worker who will be able to tell you more.